

**2016/2017
LAKES GAS CO.
DELIVERY SERVICE AND TANK REMOVAL FEES**

A five-business day advance notice is required for propane delivery; calling at 30% will provide this. If a five-day notice is not received the following charges may apply:

DELIVERY SCHEDULE REQUESTED BY THE CUSTOMER:

NEXT WORK DAY DELIVERY SERVICE	\$ 75.00
SAME DAY DELIVERY SERVICE	\$125.00
AFTER HOURS/WEEKENDS/HOLIDAYS	\$250.00

Other service charges:

LEAK TEST/OUT OF GAS AT THE TIME OF SERVICE	\$ 50.00
SPECIAL EQUIPMENT	\$100.00 (minimum)
TRUCK CHARGE	\$ 3.00-\$5.00
TANK PUMP OUT CHARGE	\$ 80.00
TANK/CYLINDER PICK UP CHARGE	\$ 60.00

All special delivery/service charges are payable upon delivery and subject to change.

DEFINITIONS/EXPLANATIONS:

NEXT WORK DAY DELIVERY SERVICE: An order the customer requests that can be scheduled the next work day.

SAME DAY DELIVERY SERVICE: An order the customer requests during business hours to be scheduled for delivery that same day.

AFTER HOURS/WEEKENDS/HOLIDAYS: A delivery the customer ordered outside the regular business hours requested to be delivered as soon as possible.

REPEAT CUSTOMER REQUEST FOR AFTER HOURS/WEEKENDS/HOLIDAYS DELIVERY SERVICE: Are subject to increased Delivery Fee amounts.

LEAK TEST: Federal and State codes (2014 NFPA 58 Sec. 6.15.2) Immediately after the gas is turned on into a new system or into a system that has been initially restored after an interruption of service, the piping system shall be checked for leakage.

IF ACCESS TO THE BUILDING IS DENIED: Lakes gas will deliver propane and turn the tank off. It will be up to the customer to call and order a Leak Test and Appliance Start Up or they may call a qualified technician to put the gas system back into service.

SPECIAL EQUIPMENT: Any additional equipment or assistance used to make a delivery outside the standard procedures. Such as but not limited to, using an additional 100' hose to deliver to a tank that requires a 2nd hose to reach the fill site.

TRUCK CHARGE: A fee applied for surcharges or delivery charges the transportation carrier adds to the cost of delivering propane gas to company storage.

TANK PUMP OUT: A fee charged to all ASME tanks larger than 124 gallon capacity removed from a location holding more than 5% gauge reading of propane gas. The tank must be pumped out to meet D.O.T. Transporting Regulation before being moved on the roadways.

TANK/CYLINDER PICK UP: A fee applied to any cylinder or ASME tank 124 gallons or smaller that is removed from a location that contains more than 25 gallons of propane.

100# CYLINDER REMOVAL: There are no refunds for the removal of cylinders.